

المملكة العربية السعودية الهيئة الوطنية الوطنية والعيم والاعتماد الأكاديمي

ATTACHMENT 2 (c)

Annual Program Report

Kingdom of Saudi Arabia

The National Commission for Academic Accreditation & Assessment

ANNUAL PROGRAM REPORT 1436-37 H (2015-2016 G) (APR)

Pharm. D. Program College of Pharmacy Qassim University, Al-Qassim Kingdom of Saudi Arabia



المملكة العربية السعودية الهيئة الوطنية للتقويم والاعتماد الأكاديمسي

<u>Program Eligibility</u>: The program is to submit the two most recent APRs as part of the requirements for program eligibility using the NCAAA Template.

<u>Post Accreditation</u>: The program is required to annually complete an APR. The APR is to document a complete academic year.

APR's are prepared by the program coordinator in consultation with faculty teaching in the program. The reports are submitted to the head of department or college, and used as the basis for any modifications or changes in the program. The APR information is used to provide a record of improvements in the program and is used in the Self Study Report for Programs (SSRP) and by external reviews for accreditation.

Annual Program Report

1. Institution:- Qassim University Date of Report: 1-6-2016

2. College/ Department:- Pharmacy

3. Dean:- Dr. Mansour Alsharidah

4. List all branches/locations offering this program

1.Main campus:- Male section at Mulaida

2.Main campus:- Female section at Mulaida



والاعتسماد الأكاديم

A. Program Identification and General Information

Program title and code: -Doctor of Pharmacy, Pharm. D.						
Name and position of person completing the APR						
Dr. Mansour Alsharidah, Dean, College of Pharmacy						
Academic year to which this report applies.						
2015/2016 (1436/1437H)						
B Statistical Information						
1a. Number of male students (6 th and 7 th batch) who started	the program in the year concerned:					
1b. Number of female (1st batch) students who started the p	program in the year concerned:					
(a) Number of male students who completed the program is	in the year concerned: 17					
(b) Number of <u>female</u> students who completed the program	in the year concerned 13					
Completed the final year of the program:						
Completed major tracks within the program (if applicable)	N/A					
TitleNo						
TitleNo						
TitleNo						
Title						
2. (b) Completed an intermediate award specified as an early exit po	pint (if any) N/A					
3a. Apparent completion rate of male students	36.17%					
3b. Apparent completion rate of <u>female</u> students	81.25%					



المملكة العربية السعودية الهيئة الوطنية للتقويم والاعتماد الأكاديمسي

(a) Percentage of students who completed the program, (Number shown in 2 (a) as a percentage of the number that started the program in that student intake.)
(b) Percentage of students who completed an intermediate award (if any) (e.g. Associate degree within a bachelor degree program)
(Number shown in 2 (b) as a percentage of the number that started the program leading to that award in that student intake).
Comment on any special or unusual factors that might have affected the apparent completion rates (e.g. Transfers between intermediate and full program, transfers to or from other programs).
N/A
4. Enrollment Management and Cohort Analysis (Table 1)

Cohort Analysis refers to tracking a specific group of students who begin a given year in a program and following them until

they graduate (How many students actually start a program and stay in the program until completion).

A **cohort** here refers to the total number of students enrolled in the program at the beginning of each academic year, immediately after the preparatory year. No new students may be added or transfer into a given cohort. Any students that withdraw from a cohort may not return or be added again to the cohort.

Cohort Analysis (Illustration): **Table 1** provides complete tracking information for the most recent cohort to complete the program, beginning with their first year and tracking them until graduation (students that withdraw are subtracted and no new students are added). Update the years as needed.

Enrollment Management and Cohort Analysis (Table1)

a. Analysis for the cohort that started PYP on 2006 (1st batch)										
Student										
Category	2007	2008	2009	2010						
Total cohort										
enrollment	28*	20	5	2						
Retained till year										
end				-						
Withdrawn during										
the year and re-										
enrolled the										
following year	-	-	_	-						
Withdrawn for										
good	-		-	-						
Graduated										
successfully (year	8*	15	3	2			-	-	-	
concerned)	(2012)	(2013)	(2014)	(2015)	-	-				



المملكة العربية السعودية الهيئية الوطنيية للتقويم والاعتماد الأكاديمي

* The 28 s	tudents s	started th	e prograr	n in Aug 2	2007; henc	e that yea	r the colle	ege has or	ıly 1 batch i
year. Thei				_	,	v		8	•
·	O								
b. Analysis for	r the coh	ort that sta	arted PYP	on 2007 (2	nd and 3rd h	oatch)			
·				`		,			
Student									
Category	2008	2009	2010	2011					
Total cohort									
enrollment	35	18	9	4					
Retained till year end									
Withdrawn									
during the year									
and re-enrolled									
the following									
year	-	-	-	-	-				
Withdrawn for									
good	-		-	-	-				
Graduated									
successfully	17	9	5				-	-	-
(year concerned)	(2013)	(2014)	(2015)	-	-	-			
c. Provide an	analysis	for the col	ort that st	arted PYP	on 2008 (4	th and 5th b	atch)	I	T
Student				arted PYP	on 2008 (4	th and 5th b	atch)		
Student Category	analysis	for the col	ort that st	arted PYP	on 2008 (4	th and 5th b	atch)		
Student Category Total cohort	2009	2010	2011	arted PYP	on 2008 (4	th and 5th b	atch)		
Student Category Total cohort enrollment				arted PYP	on 2008 (4	th and 5th b	atch)		
Student Category Total cohort enrollment Retained till year	2009	2010	2011	arted PYP	on 2008 (4	th and 5th b	atch)		
Student Category Total cohort enrollment Retained till year end	2009	2010	2011	arted PYP	on 2008 (4	th and 5th b	atch)		
Student Category Total cohort enrollment Retained till year end Withdrawn	2009	2010	2011	arted PYP	on 2008 (4	th and 5th b	atch)		
Student Category Total cohort enrollment Retained till year end Withdrawn during the year	2009	2010	2011	arted PYP	on 2008 (4	th and 5th b	atch)		
Student Category Total cohort enrollment Retained till year end Withdrawn	2009	2010	2011	arted PYP	on 2008 (4	th and 5th b	atch)		



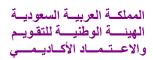
Withdrawn for									
good	-								
Graduated									
successfully	18	11				-	-	-	
(year concerned)	(2014)	(2015)	-	-	-				

d. Provide an analysis for the cohort that started PYP on 2009 (6th and 7th batch male + 1st batch female)

Student							
Category	2010	2011	2012	2013			
Total cohort	47 + 16						
enrollment	= 63	33					
Retained till year							
end	33	-					
Withdrawn							
during the year							
and re-enrolled							
the following							
year	-						
Withdrawn for							
good	-	-					
Graduated	17 + 13						
successfully	= 30	-					
(year concerned)	(2015)						

^{*} PYP - Preparatory Year Program





7. Destination of graduates as shown in survey of graduating students (Include this information in years in which a survey of employment outcomes for graduating students is conducted).

Date of Survey

02-06-2016

Number Surveyed

35

Number Responded

32

Response Rate %

91.4%

Destination	Not Available for Employment		Available for Employment			
	Further Study	Other Reasons	Employed in Subject Field	Other Employment	Unemployed	
Number	-	-	1	19	15 so far, trying for the best available job as they graduated recently	
Percent of Respondents	-	-	3%	54%	43%	

Analysis: List the strengths and recommendations

Strengths:

- Majority of students found employment during 1st year after graduation from Pharm.D. program in the relevant area of their choice.
- Most of the students who graduated wanted to remain associated with College of Pharmacy as Alumni.
- Most students agree that the internship at King Faisal specialist hospital, Riyadh trained them to practice clinical pharmacy practices in an efficient professional way and it contributed towards their professional practice.

Recommendations:

- College should provide more proactive career counseling regarding employment choices and prospective fields of applying as pharmacy graduates.
- College of Pharmacy/Qassim University should have its own hospital for clinical/experiential learning and to provide job opportunities.
- Students need to attend more workshops and seminars as part of the Continuous Development Program to update their knowledge

C. Program Context

Significant changes within the institution affecting the program (if any) during the past year.

1. IPPE (Introductory Pharmacy Practice Experience) 1 and 2 has started from the end of last academic year 1436-37 H (2015-16 $\rm G$)



- 2. New software of student's electronic database has started from last academic year, from which the students would be able to check their academic records and attendance online.
- 3. Simulated Pharmacy Experiences (Mock Pharmacy) has started from last academic year 1436-37 H
- 2. Significant changes external to the institution affecting the program (if any) during the past year.

None

Implications for the program

None

D. Course Information Summary

- 1. **Course Results** Describe and analyze how the individual NCAAA "Course Reports" are utilized to assess the program and to ensure ongoing quality assurance (e.g. Analysis of course completion rates, grade distributions, and trend studies.) (a.) Describe how the individual course reports are used to evaluate the program.
- Individual course reports are used for evaluation of course as well as the program. However the course instructor/coordinator is assisted by the departmental quality assurance chair for assessment of achievement of course objectives and program objectives
 - 1. The instructor prepares his course report according to the format by NCAAA.
 - 2. In the course report, after including the course identification and general information, the instructor writes the full coverage of the planned course program, which includes the topics covered by the course, its planned and actual contact hours and mention if there is any variation in the planned course program.
 - 3. In the next section, the instructor lists all the course learning outcomes, its method of assessment and analysis of assessment results.
 - 4. The course coordinator also summarizes any action for improving teaching strategies based on the results of assessment of learning outcomes.
 - 5. Effectiveness of planned teaching strategies for intended learning outcomes are also documented in the course report.
 - 6. The course coordinator also documents the grade distribution of the final exam results and its analysis.
 - 7. Evaluation of the course is done on the separate section, where the course coordinator lists important recommendations for improvement of course and its strength.
 - 8. At the end of the course report, the coordinator prepares a plan of action for improvement of the course based on the evaluation.
 - 9. The course report then is discussed and analyzed in the departmental meeting chaired by the department quality coordinator.
 - 10. All course reports are signed by the program coordinator of the college after verification and evaluation.



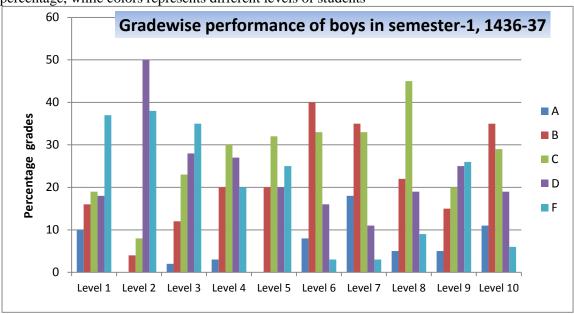
(b.) Analyze the completion rates, grade distributions, and trends to determine strengths and recommendations for improvement.

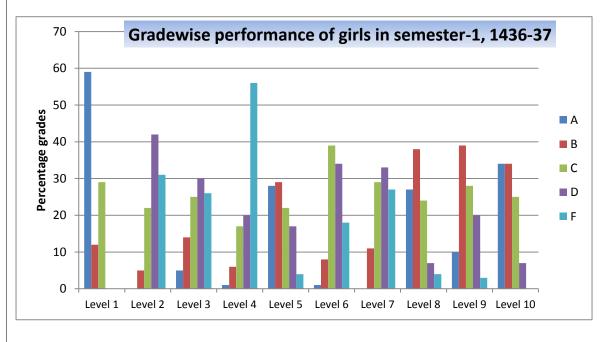
(1.) Completion rate analysis:

•	·	Number starting (of students (average)	Number of and passi (average)	U	Percent completing and passing (average) %		
		Sem. 1	Sem. 2	Sem. 1	Sem. 2	Sem. 1	Sem. 2	
Level 1	Male	38	65	36	41	95%	63%	
	Female	64	68	64	58	100%	85.3%	
	Total	102	133	100	99	98%	74.4%	
Level 2	Male	15	76	11	54	73.3	71	
	Female	6	74	4	66	66.6	89.2%	
	Total	21	150	15	120	71.4%	80%	
Level 3	Male	37	26	23	18	63.2	69.2	
	Female	25	20	18	15	72	75	
	Total	62	46	41	33	66.1	71.7	
Level 4	Male	40	36	32	18	80	50	
	Female	53	31	43	21	81.1	67.7	
	Total	93	67	75	39	80.6	58.2	
Level 5	Male	40	38	30	25	75	65.8	
	Female	37	42	35	34	94.6	81	
	Total	77	80	65	59	84.4	73.8	
Level 6	Male	30	51	25	41	83.3	80.4	
	Female	21	43	20	40	95.2	93	
	Total	51	94	45	81	88.2	86.2	
Level 7	Male	32	27	28	19	87.5	70.4	
	Female	27	21	27	17	100	81	
	Total	59	48	55	36	93.2	75	
Level 8	Male	26	34	24	30	92.3	88.2	
	Female	15	29	14	28	93.3	96.6	
	Total	41	63	38	58	92.7	92.1	
Level 9	Male	22	24	16	20	72.7	83.3	
	Female	31	13	30	12	96.8	92.3	
	Total	53	37	46	32	86.8	86.5	
Level 10	Male	23	21	22	18	95.6	85.7	
	Female	19	29	19	28	100	96.6	
	Total	42	50	41	46	97.6	92	

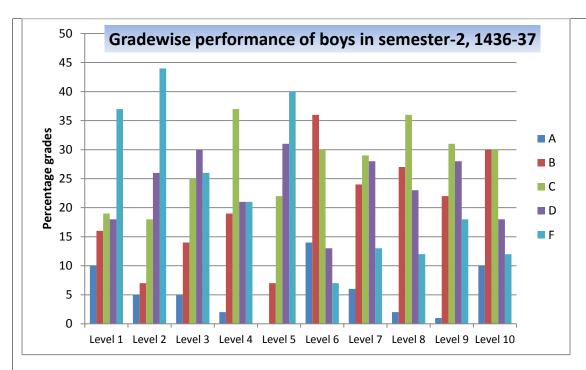


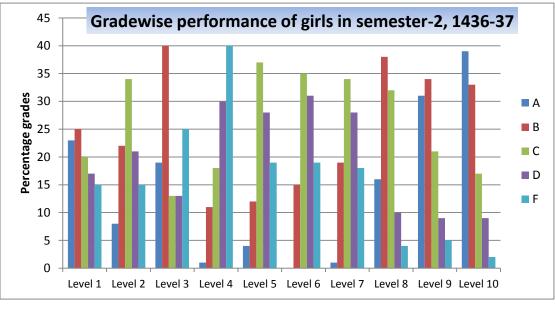
(2.) Grade distribution analysis: x-axis represents grades (starting from F, D, C, B and A) and the y-axis represents the percentage, while colors represents different levels of students



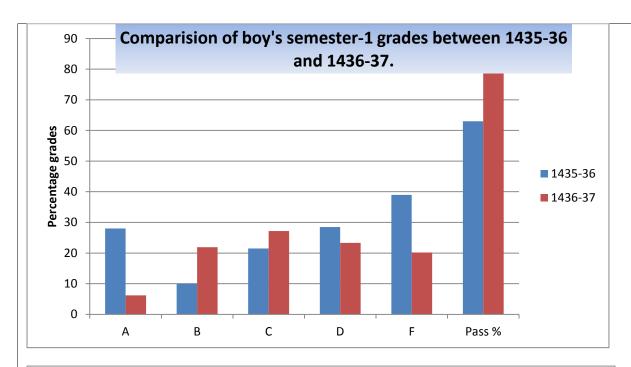


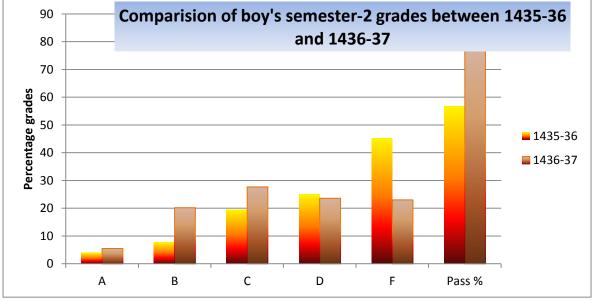














المملكة العربية السعودية الهيئة الوطنية للتقويم والاعتماد الأكاديمي

2. Analysis of Significant Results or Variations.

List any courses where completion rates, grade distribution, or trends are significantly skewed, high or low results, or departed

from policies on grades or assessments. For each course indicate what was done to investigate, the reason for the significant result, and what action has been taken. Annex 3(b)

a. Course	Significant result or variation
Course name: Pharmacology-1	Variation between 1 st and 2 nd semester
Course code: PHG 224	1436-37
	High failure rate: 71 %

Investigation undertaken:

When we compared the results between the semester-1 and semester-2, there is an increase of 71 % failures in the second semester. Performance of the students in all the exams conducted in the semester-2 was poor. In this batch, majority of the students have shown poor performance in their previous exams. Since the course is the first to come in the pharmacology-series subjects, it appears that students have not properly understood the concept of the course. Poor English language skill and grasping power further added to high failure rate.

Action taken (if required)

- 1. Student need to improve their English language skill.
- 2. Students need to show maximum interest in pharmacology-1 to understand the future courses of pharmacology.
- 3. Students will be encouraged to be more attentive in the class.
- 4. Lectures in pharmacology will be more interactive.

c. Course	Significant result or variation
Course name: Chemotherapy	Variation between 1 st and 2 nd semester
Course code: PHG 315	1436-37
	Failure rate: 24 %

Investigation undertaken

The comparison between 1st semester and 2nd semester results indicated an increase of 24 % failure in the second semester. In all the exams conducted during the semester, the performance is not up to the mark. Though the students were regularly counseled and wherever the students have not followed, the topics were repeated, but still the results were not satisfactory.

Action taken (if required)

- 1. The students will be encouraged more to regularly revise the previous topics.
- 2. More interactive lectures will be conducted for better understanding and retaining of information.
- 3. Students will be encouraged to study more from the text books.
- 4. Students will be involved more in discussion type of lectures for better understanding the topics.





المملكة العربية السعودية الهيئة الوطنية التقويم والاعتماد الأكاديمي

a. Course	Significant result or variation
Course name: : Computer for health sciences – Female Section	Variation between 1 st and 2 nd semester
Course code: PHP 216	1436-37
	High failure rate: 69%

Investigation undertaken:

Most of the time the success and failure rate depend on a particular batch of students and their previous performance in the pre-requisite and overall GPA. Most of the students in this batch are failed in the last semester. Their performance in both the Mid-term I and II examinations were also very poor. The high failure rate is not related to any issues of teaching or other factors as the failure rate in the male section is only 20% and both were taught by videoconferencing in the same time

Action taken (if required)

- 1. Encourage students to take notes in the class and review what is presented in the class at home.
- 2. Spend more time on reviewing previous lecture before proceeding to a new lecture.
- 3. Encourage students to read English language books to improve their English language skills.
- 4. More interactive lectures in the class room

a. Course Course name: : Pharmaceutical Microbiology	Significant result or variation Variation between 1 st and 2 nd semester
Course code: PHT 123	1435-36
Section: Male	High failure rate: 77%

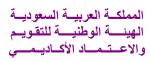
Investigation undertaken:

Most of the time the success and failure rate depend on a particular batch of students and their previous performance in the pre-requisite and overall GPA. This batch was very huge number at the same class more the 70 students attending one class. This batch of student has been changed from program to another. Overall English language skills also much lower than the last batch. The schedule for the final was inappropriate as it was the last one to be examined and no suitable time interval between two exams. These factors might be a reason for a low success rate.

Action taken (if required)

- 1. Increasing the time for revision of previous classes at each new class.
- 2. Encourage students to take notes in the class and review what is presented in the class at home.
- 3. Encourage students to read English language books to improve their English language skills.
- 4. More interactive lectures in the class room
- 5. Took to responsible for schedule to take it in consideration.
- 6. The batch should not bet more than 50 students.





a. Course	Significant result or variation
Course name: : Pharmaceutical Analytical Chemistry	Variation between 1 st and 2 nd semester
Course code: PHC 124 (Female Section)	1435-36
	High failure rate: 39%

Investigation undertaken:

The change in teaching staff, the class having higher numbers of previous session's failed students (previously failed students ~ 49%), changes in examination pattern by merging both the quiz with both the midterm tests significantly affected the comparative pass out rates between the session. The second session has a failure of ~10%. The difference was remarkable at 39% points. The class also has students from various other streams at the female section. The students' ability to cope with the change was not uniform across all levels of students and this also returned an increased failure rates. Additionally, the other reason being the change in examination's non-repetitive pattern which also contributed to the failures.

Action taken (if required)

Students were suggested to prepare summary of the chapters on the same day of the class based on their class-notes to, review the contents, at least, on each class day also taking the previous class (es) summarized and important in summaries in the review at the home.

a. Course	Significant result or variation
Course name: Radio pharmacy	Variation between 1 st and 2 nd semester
Course code: PHC 332 (Male Section)	1435-36
	High failure rate: 33%

Investigation undertaken:

The change in examination pattern by merging the quiz with the midterm tests affected the pass out rate. The students' ability to cope with the change was not uniform across all levels of students and this returned an increased failure rates for both sections of students, *i.e.*, male and female students. However, the male students were also lower in GPA as compared to the female students and returned slightly higher ratio of failed students for the course. Other reason being the change in examination's non-repetitive pattern which contributed significantly.

Action taken (if required)

Students were suggested to prepare summary of the chapters on the same day of the class based on their class-notes to, review the contents, at least, on each class day also taking the previous class(es) summarized and important in summaries in the review at the home.



المملكة العربية السعودية الهيئة الوطنية التقويم والاعتماد الأكاديمي

(Attach additional summaries if necessary)

4. Delivery of Planned Courses

(a) List any courses the will need to be done if				is academic	year and indicate the reason and wl
Course title			planatior	1	Compensating action if required
None	and code	None	pianation	1	None
(b) Compensating Act only where units not ta Course None Compensating action if None	ught were of sufficier		e to requi	_	rses that were Offered. (Complete mpensating action) Reason None
E. Program M List difficulties (if any)	Management and Ad			s on the	Proposed action to avoid future
management of the pro		•	Impact of difficulties on the achievement of the program		difficulties in Response
None		None			None
	Program Evaluation		veare w	nen curvevo	are undertaken) Annex F
			years wi	icii sui veys	are undertaken) Annex I
Date of Survey	May 18 th , 2016		T		
a. List most important improvement, strengths 1. Qassim University			other co	onsideration rovement.)	essment, action already taken, as, strengths and recommendation
based activities.	and guidelines need to the rotation ons must be arranged a	as daily	2. 3.	constructional construction arrangement of Specialist 1 Qassim ho number of Reference mentioned Daily active	on however, the current on however, the current onts for training with King Faisal Hospital and different MoH and spitals are sufficient for the current students. books and guidelines are in the updated APPE Manual rity log need to be filled and its the APPE Manual.



المملكة العربية السعودية الهيئة الوطنية للتقويم والاعتماد الأكاديمسي

b. Changes proposed in the program (if any) in response to this analysis and feedback.

The updated APPE Manual was circulated in all students and preceptors.

2. Other Evaluation (e.g. Evaluations by employers or other stakeholders, external review) Annex F2

Describe evaluation process

Employer of the college's graduated Pharm. D. students were asked to evaluate and assess their experiences, in wide range of areas relevant to the college's program and learning outcomes, through a survey containing 23 questions in Arabic language. The survey includes following four main categories:

- a. Learning and Teaching
- b. Communication skills
- c. Interpersonal Skills
- d. Employment Skills

Employers participated in the survey; producing a 100% responses rate overall. The response rate was satisfactory and covered all the main categories. The survey's four main categories addresses various components of our college program learning outcomes (survey form is attached with the report)

The employer survey questionnaire were distributed on 2nd March 2016 in King Fahad hospital Buraidah,, Buraidah Central Hospital Buraidah and Prince Faisal Cancer Center, Buraidah, Psychiatric hospital Buraidah, Alrass General hospital Alrass region, College of Pharmacy Unayzah and College of Pharmacy Buraidah, where our graduates are employed.

The survey consisted of five point likert scale response of:

- Strongly agree
- Agree
- Not sure
- Disagree
- Strongly disagree

Attach review/survey report





ـة الوطنيـة للتق و الاعتتماد الأكبادي

a. List most important recommendations for improvement, strengths and suggestions for improvement.

Following are the point of suggestion or improvement

- The mainstream of Employer of our graduate Pharm. D program students (85%) rate the overall quality of their academic achievement in the college as either "very good" or "excellent"
- Around 79% of the employers are happy with their communication skills gained throughout their studies in the program.
- Most of the Employer (70%) was satisfied of the leadership skills of our college graduates.
- Most of the Employer (80 %) agrees that the skills gained by our college graduates during their studies and training helps them to be one of the best employees in their organization.

(E.g. Analysis of recommendations for improvement: Are recommendations valid and what action will be taken, action already taken, or other considerations?)

After analyzing the statistics of the questionnaires from employers, it was found that some of points are strengths like learning skills of our graduates are satisfactory and interpersonal skills and communications skills are also satisfactory. The faculty of pharmacy considered the areas for improvement on priority basis. College's action plan for next semester mentioned in this report highlights the action which college will take for the improvement based on the recommendations from employers.

b. Changes proposed in the program (if any) in response to this feedback.

Changes proposed in the program are mentioned in the action plan section of this report.

2. Ratings on Sub-Standards of Standard 4 by program faculty and teaching staff; 4.1 to 4.10.

(a) List sub-standards. Are the "Best Practices" followed; Yes or No? Provide a revised rating for each sub-

standard. Indicate action proposed to improve performance (if any).

Followed (Y/N) Best Practices 5 Star Rating Sub-Standards List priorities for improvement.



4.1 Student Learning Outcomes Intended student learning outcomes must be consistent with the National Qualification Framework, and with generally accepted standards for the field of study concerned including requirements for any professions for which students are being prepared	Yes	***	None
4.2 Program Development Processes Program must be planned as coherent packages of learning experience in which all courses contribute in planned ways to the intended learning outcomes for the program.	Yes	****	None
4.3 Program Evaluation and Review Process The quality of all courses and of the program as a whole must be monitored regularly through appropriate evaluation mechanisms and amended as required, with more extensive quality reviews conducted periodically	Yes	***	None
4.4 Student Assessment Student assessment processes must be appropriate for the intended learning outcomes and effectively and fairly administered with independent verification of standards achieved.	Yes	****	 The college should develop effective procedure to ensure that work submitted by students is actually done by the students concerned such as software for plagiarism. Random samples of student work should be routinely re-assessed by faculty from other institutions for verification and accuracy.
4.5Educational Assistance for Students Effective systems must be in place for assisting students learning through academic advice, study facilities, monitoring student progress, encouraging high performing students and providing assistance when needed by individuals.	Yes	***	None



4.6 Quality of Teaching Teaching must be of high quality with appropriate strategies used for different categories of learning outcomes	Yes	****	None
4.7 Support for Improvements in Quality of Teaching Appropriate strategies must be used by the program administrators and teaching staff to support continuing improvements in quality of teaching	Yes	****	None.
4.8 Qualifications and Experience of Teaching Staff Teaching staff should have qualifications and experience necessary for teaching the courses they teach, and keep up to date with academic and/or professional developments in their field	Yes	***	To pay more attention to the participation in scholarly activities for all teaching staff (male & female) in regular basis
4.9 Field Experience Activities In programs that include field experience activities, the field experience activities must be planned and administered as fully integrated components of the program, with learning outcomes specified, supervising staff considered as members of teaching teams, and appropriate evaluation and course improvements strategies carried out	Yes	***	Develop method of evaluations of the practice side for the field experience activity by students
4.10 Partnership Arrangements with Other Institutions	N/A	N/A	N/A



المملكة العربية السعودية الهيئة الوطنية الوطنية والتعرب والاعت ماد الأكاديمسي

Analysis of Sub-standards. List the strengths and recommendations for improvement of the program's self-evaluation of following best practices.

Substandard 4.1:

Strengths:

- 1. The student learning outcomes are clearly defined for the program and they are consistent with the National Qualifications Framework and requirements for employment or professional practice. It is based upon international standards in conjunction with the regional needs which is derived from the program mission.
- 2. The program was bench marked with other programs in other colleges in Saudi Arabia.
- 3. The courses specification as well as the intended learning outcomes for each course has been reviewed.
- 4. The learning outcomes were mapped with all courses.

Substandard 4.2:

Strengths:

- 1. All the plans are made to offer the program in an effective manner
- 2. A wide variety of teaching strategies and assessment methods are adopted for gradual progress in learning process of students
- 3. Each course is well described with learning outcomes and skills to be acquired, in addition to teaching and assessment strategies appropriate to the areas of learning that will be the focused in each domain of learning.
- 4. There is an ample scope for coordination and feedback mechanisms for course coordinators and stake holders
- 5. The levels of academic qualifications and experience of the teaching faculty are reasonably high. The faculty members have adequate qualifications and experience for the courses they teach. The teaching team includes some experienced and highly skilled professionals in their respective fields.

Substandard 4.3:

Strengths:

- 1. There is annual review of the reports on programs by the senior officials at the highest management levels, quality committee at the college including by course coordinators.
- 2. The ACCP conducted a comprehensive program review for the college and proper measures are taken to make necessary improvements when any problem is detected while evaluating the program and its components.
- 3. Systemic and regular assessment throughout the year
- 4. Assessment review cycle to identify the fit of intended learning outcomes
- 5. Unified percentage exams questions that fit all learning outcomes.
- 6. The Assessment matrix captures formative and summative assessment methods throughout the curriculum.



Template 3 _ Annual Report template _SSRP_4 JULY 2013

Page 21



المملكة العربية السعودية الهيئة الوطنية الوطنية والتعويم والاعتماد الأكاديمسي

7. Samples of student work are routinely re-assessed by faculty not involved in their teaching

Recommendation:

• Conducting a comprehensive reassessment of the program every five years.

Substandard 4.4:

Strengths:

- 1. Student assessment mechanisms are appropriate to assess the intended learning outcomes.
- 2. Students are informed of the procedures adopted in evaluating their performances at the beginning of the course with focus on continuous assessment, midterms and final exams.

Recommendation:

1. Training of teaching staff in the theory and practice of student assessment should be offered in the college

Substandard 4.5:

Strengths:

- 1. The college has mechanism and systems that observes student's learning through academic counseling and follows up of students' progression and the learning at each level of study in the program.
- 2. Office hours of teaching staff have been scheduled and placed on their office doors to be clear for students
- 3. Orientation session is provided to new students to prepare them for study in a higher education environment
- 4. The progress of individual students is monitored and assistance and/or counseling provided to those facing difficulties.

Recommendations:

1. Number of teaching staff in male and female sections should be increased

Substandard 4.6:

Strengths:

- 1. Orientation session is provided to the new teaching staff to inform them about required learning outcomes, planned teaching and assessment strategies.
- 2. Appropriate teaching strategies are used for different types of learning outcomes
- 3. Course and program specifications are prepared and contain planned teaching and assessment strategies as well as the intended learning outcomes





المملكة العربية السعودية الهيئة الوطنية الوطنية والتعويم والاعتماد الأكاديمسي

Substandard 4.7:

Strengths:

- 1. Training programs in teaching skills and effective use of new technology are provided to the teaching staff
- 2. Opportunities and assistance are provided to the teaching staff for professional development
- 3. Formal recognition is given to outstanding teaching, with encouragement given for innovation and creativity

Substandard 4.8:

Strengths:

1. Teaching staff have the appropriate qualifications and experience to teach courses assigned to them, as most of them teach courses related to their specialties and some of these teaching staff are involved in scholarly activities such as research in their fields of specializations.

Substandard 4.9:

Strengths:

- 1. Beside the orientation day of field experience, students and supervisors are provide with advance pharmacy practice experience (APPE) manual that contains all information that may in need during the field experience. Students are required to follow the practice site guidelines to minimize and deal with any risks arises.
- 2. Teaching staff from the college are in regular visit to the practice site setting for supervising, observations and consultations with students for any support may need.

Substandard 4.10

Specific indicators of this component do not apply because there are no joint educational programs between the College of Pharmacy and other institutions or, through any type of partnership arrangements.





المملكة العربية السعودية الهيئة الوطنية للتقويم والاعتماد الأكاديمسي

G. Program Course Evaluation

1. List courses taught during the year. Indicate for each course whether student evaluations were undertaken and/or other evaluations made of quality of teaching. For each course indicate if action is planned to improve teaching.

other evaluations made of quali				ndicate if action is planned to imp	prove te	aching.
	Course	Stu	dent		A	Action
Course Title/Course Code	Code	Evalı	ations	Other Evaluation	P	lanned
		Yes	No	(specify)	Yes	No
Introduction to Pharmacy	PHP 120	Yes		Periodic evaluation by Head	Yes	
Profession				of Departments,		
Biostatistics	PHP 121	Yes		Curriculum and	Yes	
Computer for health sciences	PHP 216	Yes		Assessment Committee and	Yes	
Pharmacy Practice	PHP 217	Yes		Quality Assurance Unit for	Yes	
Pathophysiology-1	PHP 310	Yes		all courses.	Yes	
Pathophysiology-2	PHP 322	Yes			Yes	
Scientific Writing and	PHP 325	Yes			Yes	
Seminar-1						
Pharmacotherapy-1	PHP 330	Yes			Yes	
Dispensing of Medications	PHT 337					
Clinical Communications	PHP 342	Yes			Yes	
Skills						
Ethics in Pharmacy	PHP 341	Yes			Yes	
Pharmacotherapy-2	PHP 340	Yes			Yes	
Drug and Poison Information	PHP 343	Yes			Yes	
services and Literature						
evaluation						
Over the counter drugs	PHT 344	Yes			Yes	
Patient Assessment & First	PHP 346	Yes			Yes	
Aid						
Pharmacotherapy-3	PHP 410	Yes			Yes	
Pharmacoeconomics and	PHP 411	Yes			Yes	
Epidemiology						
Pharmacy Management	PHP 412	Yes			Yes	
Evidence Based Pharmacy	PHP 413	Yes			Yes	
Psychology and Health	PHP 414	Yes			Yes	
Applied Pharmacokinetics	PHP 416	Yes			Yes	
Clinical Nutrition and IV	PHP 423	Yes			Yes	
Pharmacy Law	PHP 426	Yes			Yes	
Scientific writing and seminar	PHP 421	Yes			Yes	
2		<u> </u>				
Drugs of Abuse	PHG 424	Yes			Yes	
Pharmacotherapy-4	PHP 420	Yes			Yes	
Graduation Project	PHP 425	Yes			Yes	
Human anatomy and	ANAT 111	Yes			Yes	
histology		<u> </u>				
Biochemistry-1	PHG 210	Yes			Yes	



D: 1 : 4 2	DIIC 220	3.7		37
Biochemistry-2	PHG 220	Yes		Yes
Physiology-1	PHG 211	Yes		Yes
Physiology-2	PHG 222	Yes		Yes
Pharmacology-1	PHG 224	Yes		Yes
Pharmacology-2	PHG 314	Yes		Yes
Pharmacology-3	PHG 325	Yes		Yes
Pharmacology-4	PHG 334	Yes		Yes
Molecular pharmacology	PHG 225	Yes		Yes
Toxicology	PHG 333	Yes		Yes
Chemotherapy	PHG 315	Yes		Yes
Pharmaceutical Microbiology	PHT 123	Yes		Yes
General Immunology	PHG 218	Yes		Yes
Pharmacogenomics	PHG 338	Yes		Yes
Pharmaceutics-1	PHT 212	Yes		Yes
Pharmaceutics-2	PHT 223	Yes		Yes
Pharmaceutics-3	PHT 323	Yes		Yes
Pharmaceutical	PHT 335	Yes		Yes
biotechnology				
Basic pharmacokinetics	PHT 336	Yes		Yes
Biopharmaceutics	PHT 345			
Organic chemistry	PHC 103	Yes		Yes
Pharmaceutical organic	PHC 122	Yes		Yes
chemistry				
Pharmaceutical analytical	PHC 124	Yes		Yes
chemistry				
Pharmacognosy	PHC 215	Yes		Yes
Medicinal chemistry-1	PHC 225	Yes		Yes
Medicinal chemistry-2	PHC 315	Yes		Yes
Natural products chemistry	PHC 316	Yes		Yes
Pharmacopeal analysis	PHC 327	Yes		Yes
Medicinal Chemistry	PHC 320	Yes		Yes
Radiopharmacy	PHC 332	Yes		Yes

(Add items or attach list if necessary)

2. List All Campus Branch/Locations (approved by Ministry of Higher Education or Higher Council of Education).

Campus Branch/Location	Approval By	Date
Main Campus:		
College of Pharmacy at Mulaida, Qassim University	Ministry of Higher Education (MoHe)	27/02/2005 (18/01/1426H)



List all courses taught by this program and for this program that are in other programs (if any).

Year	Course Code	Course Title	Required or Elective	Credit Hours	College or Department
1 st Year Semester 1					
1	135 MATH	MATHEMATICS FOR PHARMACY		3	College of Science
2	111 ANAT	HUMAN ANATOMY & HISTOLOGY		4	College of Medicine
1 st Year Semester 2					
3	210 PHG	BIOCHEMISTRY-1	103 PHC	2	College of Medicine
4	211 PHG	PHYSIOLOGY-1	106 BIOL	3	College of Medicine
2 nd Year Semester 2					
5	220 PHG	BIOCHEMISTRY-2	210 PHG	3	College of Medicine
6	222 PHG	PHYSIOLOGY-2	211 PHG	2	College of Medicine



3. Program Learning Outcome Assessment. Design a program learning outcome assessment plan using the NCAAA accreditation four year cycle. By the end of the four year cycle all program learning outcomes are to be assessed using KPIs with benchmarks and analysis, national or international standardized testing if available, rubrics, exams and grade analysis, or some alternative scientific measure of student performance.

Written exit exam was conducted on 24th Aug 2016 to analyze the five year program of our college. It was based on the following NQF learning outcomes of the program. Faculty was asked to submit their questions from their courses which were based on the following learning outcomes of the college's program collectively

KPI	NQF Learning Domains	Method of	Date of Assessment
#	and Learning Outcomes	Assessment	Date of Assessment
1.0	Knowledge	T I S S S S S S S S S S S S S S S S S S	
1.1	Describe the role of the pharmacist in the	Written Exit Exam	Conducted on 24 th
	healthcare team; and recent developments		August 2016
	in pharmacy law and practice.		
1.2	Appreciate communicating and		
	collaborating with prescribers, patients,		
	care givers, and others involved health		
	care providers to engender a team		
	approach to patient care.		
1.3	Recall the retrieval, analysis, and		
	interpretation of the professional, lay, and		
	scientific literature in order to provide		
	drug information to patients, their families,		
	and other involved health care providers.		
1.4	Outline the design, implementation,		
	monitoring, evaluation, and adjustment of		
	medication therapy plans that are patient-		
	specific and evidence-based		
2.0	Cognitive Skills		
2.1	D 1 ' ('C' 1 11 1')	W.iu - F-i F	Condenda 1 on 24th
2.1	Develop scientific knowledge, skills,	Written Exit Exam	Conducted on 24 th August 2016
2.2	and critical thinking in pharmacy.		August 2010
2.2	Collect patient data, analyze, interpret		
	and identify drug related problem and		
	develop a therapeutic and monitoring		

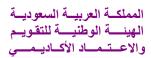


	plan		
2.3	Create Problem solving and decision		
	making approach towards quantitative		
	and qualitative tasks		
3.0	Interpersonal Skills & Responsibility		
3.1	Identifician and analysis and analysis	Written Exit Exam	Conducted on 24 th
3.1	Identifying and analyzing emerging issues, products, and services that may	WITHEII EXIL EXAIII	August 2016
	impact patient-specific therapeutic		rugust 2010
	outcomes, as well as impact		
	management of human, physical,		
	medical, informational, and		
	technological resources in the		
	provision of patient care and public		
	health issues.		
3.2	Act in accordance with legal, ethical,		
	social, economic, risk management,		
4.0	and professional guidelines.	N T . 1	
	ommunication, Information Technology		Can land 1 an 24th
4.1	Communicate effectively in oral and written form, and collaborate with	Written Exit Exam	Conducted on 24 th August 2016
	patients, prescribers, other health care		rugust 2010
	providers, and administrative and		
	supportive personnel to engender a		
	team approach to assure efficient, cost-		
	effective utilization of human,		
	physical, medical, informational, and		
	technological resources in the		
	provision of patient care and public		
4.2	health issues.		
4.2	Perform numerical calculations and		
	analyses relevant to Pharmacy.		
4.3	Communicate results of investigations		
	and inquiries in appropriate forms for		
	different audiences using IT and other		
	communications technologies.		

Provide an analysis of the four (five/six) Year Program Learning Outcome Assessment Cycle (List strengths and recommendations).

Provide "direct assessments" for the current year's program learning outcomes, according to the dates provided above (G.2). A *KPI Assessment Table* is provided below. Each learning outcome should utilize a separate KPI table. Over the four (five/six)year cycle, all program learning





outcomes are to be assessed and reported in the *Annual Program Report*(s). Normally a program has 6 to 8 program learning outcomes. Therefore 1 to 3 learning outcomes are directly assessed each year.

The KPI table is used to document directly assessed program learning outcomes. Assessments methods may include: national or international standardized test results, rubrics, exams and grade analysis, or learning achievement using an alternative scientific assessment system (copy the *KPI Assessment Table* and paste to make additional tables as needed).

KPI Assessment Table (Institutionally approved for the program) Annex G.3 The following KPI table is used to assess the learning outcomes of the exit exam. Assessment method includes the written test only. As this is the first time to conduct the exit exam, so there was no target benchmark, internal benchmark and external benchmark. The college has program to add internal and external benchmarks from the next academic year in their exit exam.

KPI # 1 Program KPI:	
Assessment Year 1436-37	H (2015-16 G) Program Learning Outcome:
NQF Learning Domain	Knowledge
Target Benchmark	60%
KPI Actual Benchmark	Male: 40.4% Female: 39.1% Total: 39.7%
Internal Benchmark	60%
External Benchmark	
New Target Benchmark	65%

Analysis: (List strengths and recommendations)

Recommendations:

- 1. The college should encouraging students to self-study from the recommended course books and enhances class room based discussions.
- 2. More emphasis to improve English language skills.

NQF Learning Domain	Cognitive Skills
Target Benchmark	60%
KPI Actual Benchmark	Male: 39.6% Female: 38.8% Total: 39.2%
Internal Benchmark	60%
External Benchmark	
New Target Benchmark	65%

Analysis: (List strengths and recommendations)

Recommendations:

Cognitive skills results are also highly unsatisfactory. Students' cognitive skills must be enhanced through more interactive learning, solving of drug related problem, group discussion and simulations.

NQF Learning Domain	Interpersonal skills and Responsibility
Target Benchmark	60%
KPI Actual Benchmark	Male: 39.4% Female: 46.2% Total: 43.3%
Internal Benchmark	60%



External Benchmark		
New Target Benchmark	65%	
Analysis: (List strengths and	d recommendations)	
Recommendations:	wet he improved through subspains aroun discussions and learning	
interactive teaching and simul	ust be improved through enhancing group discussions and learning,	
interactive teaching and simul	ations	
NQF Learning Domain	Communication, Information technology and Numerical	
Target Benchmark		
KPI Actual Benchmark	Male: 43.7% Female: 42.1% Total: 42.8%	
Internal Benchmark	60%	
External Benchmark		
New Target Benchmark	65%	
Analysis: (List strengths and	l recommendations)	
Recommendations:		
•	enhance numerical skills by increasing exercises related with	
	courses such as Pharmaceutics, Pharmacokinetics (Basic and	
applied).		
_	ise software programs and e- learning method to enhance	
communication and	information technology skills	
3. Orientation programs for	new teaching staff	
5. Offentation programs for		
Orientation programs provided? Yes Yes No If offered how many participated		
a. Brief Description		
	e at department level of the college by the head of department. New	
	regarding university's policies generally and college's policies, mission,	
	rative policies particularly. They were also briefed about course contents, comes of the courses they would be teaching. They were also briefed	
	o-visual teaching methodology, hospital visits (if required) and Saudi	
cultural values. A brief overview about the college, curriculum, academic and assessment program and		
professional development were also explained. New faculty members were also introduced about		
facilities and resources available in library and research grants available in Saudi Arabia. All new		
faculties have been given updated staff and faculty handbook.		
b. List recommendations for improvement by teaching staff.		
College's faculty Handbook has been prepared and given to new faculty members.		



المملكة العربية السعودية الهيئة الوطنية التقويم الاعتماد الأكاديمي

c. If orientation programs were not provided, give reasons. None		
4. Professional Development Activities for Faculty, Teaching and Other Staff		many ipated
a. Activities Provided	Teaching Staff	Other Staff
Emerging roles of new oral anticoagulants – 13/2/2016	42	
The basic principles of parenteral nutrition – 16/2/2016	39	
Generic medication sorting science from fiction – 10/3/2016	34	
Evidence-based practice -16/4/2016	25	
Automated dispensing cabinet -21/4/2016	24	
E-Learning workshops 21/3/2016 to 7/4/2016	12	
Active learning workshop in Riyadh 4/4/2016	1	
b. Summary analysis on usefulness of activities based on participant's evaluation methods.	s or other ev	aluation
Continue Professional development programs assist the faculty in upgrading their to international standards and to be familiar with latest technology and instrumen	•	according

H. Independent Opinion on Quality of the Program after Considering Draft Report (e.g. head of another similar department/ program offering comment on evidence received and conclusions reached) (Attach notes)

1. Matters Raised by Evaluator Giving Opinion	Comment by Program Coordinator



2. Implications for Planning for the Program				
I. Action Plan Progress I	Report			
1. Progress on Implementation	on of Previous Year'	s Action Plans		
	Planned	Person		
Actions Planned	Completion Date	Responsible	Completed	If Not Complet
				e, Give
		Dr. Mansour	Yes	Reasons
a. Plan to start Mock	1437 H (2015)	Alsharidah	103	
Pharmacy and incorporate in our				
courses				
b. Starting of	1437 H (2016)	Dr. Mansour	Yes	
Introductory	1437 11 (2010)	Alsharidah	105	
Pharmacy Practice				
Experiences (IPPE) with community				
pharmacies				
2. Proposals for Program De	evelopment			
a. Proposals for Changes to I	Program Structure (ur	nits/credit-hours, comp	pulsory or optiona	l courses,
other)				
None				



b. Proposals for Changes to Courses,	(deletions and additions of	funits or topics,	changes in	teaching
or assessment procedures etc.)				

- Quizzes have been removed as an assessment procedure from all courses and their marks are incorporated mostly into midterm marks.
- Role playing has been introduced in clinical communication skills (PHP 342). It consists of a total of 10 marks, divided into 8 criteria of assessment.
- c. Development Activities for Faculty and Teaching Staff
 - 1. Faculty development courses have been offered to all faculties and most of the faculty development plan has already been chalked out.
 - 2. Journal club meetings will also be arranged for all faculties.

3. New Action Plan for Academic Year		
Actions Required	Completion Date	Person/Dept Responsible
a. Program to negotiate with Ministry of Health to train female graduate students of Pharm. D in primary health care centers across Qassim region.	1438 H	Dr. Mansour Alsharidah
b. Initiation of improving of English proficiency program for Pharm. D students.	1438 H	Dr. Mansour Alsharidah
c. Proposal of establishing Drug and Poison Information Unit (DPIU) for General Public	1438 H	Pharmacy Practice Department
d. Increase research output in the College	1438 H	Research Centre
e. Introduction of E-learning and Black Board in the curriculum	1438 H	E-learning Unit
f. More Continuous Professional Development (CPD) program for faculty development	1438 H	CPD Unit

Program Chair/ Coordinator Name:	
Signature:	Date Report Completed:
Received by:	Dean/Department Head
Signature:	Date:

